

<b>AMENDMENT TRANSMITTAL LETTER (Large Entity)</b> Applicant(s): SCOTT R. PARENT ET AL				Docket No. <b>08EB3121-2</b>	
Application No. <b>10/064,852</b>	Filing Date <b>August 23, 2002</b>	Examiner <b>Ryan A. Jarrett</b>	Customer No. <b>23413</b>	Group Art Unit <b>2125</b>	Confirmation No. <b>4590</b>
<b>Invention: METHOD, SYSTEM AND STORAGE MEDIUM FOR ENHANCING PROCESS CONTROL</b>					
<b>RECEIVED</b> <b>COMMISSIONER FOR PATENTS:</b>				<b>CENTRAL FAX CENTER</b>	
Transmitted herewith is an amendment in the above-identified application. The fee has been calculated and is transmitted as shown below.				<b>NOV 04 2004</b>	
<b>CLAIMS AS AMENDED</b>					
	CLAIMS REMAINING AFTER AMENDMENT	HIGHEST # PREV. PAID FOR	NUMBER EXTRA CLAIMS PRESENT	RATE	ADDITIONAL FEE
<b>TOTAL CLAIMS</b>	<b>23</b>	<b>30</b>	<b>0</b>	<b>\$18.00</b>	<b>\$0.00</b>
<b>INDEP. CLAIMS</b>	<b>5</b>	<b>5</b>	<b>0</b>	<b>\$88.00</b>	<b>\$0.00</b>
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					<b>\$0.00</b>
<b>TOTAL ADDITIONAL FEE FOR THIS AMENDMENT</b>					<b>\$0.00</b>
<ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> No additional fee is required for amendment.</li> <li><input type="checkbox"/> Please charge Deposit Account No. <b>06-1130</b> in the amount of <b>\$18.00</b>.</li> <li><input type="checkbox"/> A check in the amount of <b>\$18.00</b> to cover the filing fee is enclosed.</li> <li><input checked="" type="checkbox"/> The Director is hereby authorized to charge payment of the following fees associated with this communication or credit any overpayment to Deposit Account <b>06-1130</b> <ul style="list-style-type: none"> <li><input checked="" type="checkbox"/> Any additional filing fees required under 37 C.F.R. 1.16.</li> <li><input type="checkbox"/> Any patent application processing fees under 37 CFR 1.17.</li> </ul> </li> <li><input type="checkbox"/> Payment by credit card, Form PTO-2038.</li> </ul>					
<b>WARNING: Information on this form may become public. Credit card information should not be included on this form. Provide credit card information and authorization on PTO-2038.</b>					
 <i>Signature</i>					
Dated: November 4, 2004					
<b>David A. Fox</b> <b>Registration No. 38,807</b> <b>CANTOR COLBURN LLP</b> <b>55 Griffin Road South</b> <b>Bloomfield, CT 06002</b> <b>Telephone (860) 286-2929</b> <b>Facsimile (860) 286-0115</b> <b>Customer No. 23413</b>					
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NOV 04 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

APPLICANT:	SCOTT R. PARENT ET AL	)	
SERIAL NO.:	10/064,852	)	ART UNIT:
FILED:	August 23, 2002	)	2125
FOR:	METHOD, SYSTEM AND STORAGE MEDIUM FOR ENHANCING PROCESS CONTROL	)	EXAMINER: Ryan A. Jarrett

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Sheila Spedick 11-4-04  
signature date

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RESPONSE TO OFFICE ACTION

In response to the Office Action mailed on September 1, 2004, Applicants  
requests reconsideration in view of the following amendments and remarks.